



**AMERICAN AVIATION HARDWARE INC
2500 QUANTUM LAKES DR STE 203
BOYNTON BEACH FL 33426**

RETURNS & REFUND POLICY

RETURN POLICY: American Aviation Hardware Inc will process all orders as per the purchase order received at the time of submission. Due to the many different condition codes used within the Aviation Industry you must specify on your purchase orders the condition you are ordering when you place an order with our parts department. You must clearly state if you are ordering NEW (NE), INSPECTED (IN), OVERHAULED (OH), REPAIRED (RP), REBUILT (RB), MODIFIED (MO), TESTED (TST), SERVICEABLE (SV), AS REMOVED (AR) OR NEW SURPLUS (NS). American Aviation Hardware does not sell or stock NEW SURPLUS (NS) parts. You must also request the manufacturers certificates and test reports if you need them attached to your order. Once an order is accepted and confirmed, American Aviation Hardware Inc will package, ship, or provide direct delivery within 150 miles from our stock location. All orders are confirmed before shipping or delivery. Orders will not be accepted for return once they are delivered in the condition requested as per your purchase order. In the event that your product is inaccurate American Aviation Hardware Inc will open an internal investigation and reference all part numbers found within the purchase order. If the investigation confirms the correct parts and condition were delivered, a return will be rejected. If the investigation confirms our shipping department delivered the wrong parts, American Aviation Hardware will investigate your parts once you have returned them to our facility.

RETURN SHIPPING: To return your product for inspection and a refund you will be responsible for paying for your own shipping costs. Shipping costs are non-refundable. If you are shipping an item over \$50 you should consider using a trackable shipping service or purchasing shipping insurance. We do not guarantee that we will receive your returned item.

REFUND PROCESS: Any returned item must be in its original condition and all packaging must be intact. Once your return is received and inspected, we will notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment within a certain amount of days. Please allow for a period of 21 days for us to process the refund.

RESTOCKING FEE: A 50% restocking fee will be applied to all accepted returns. Do not return parts until we have issued you a RMA.